Dear Partner,

We are pleased to inform you that from today NOVEXX Solutions Windows Drivers are available. Version will be 5.1.13 (Build 6255).

As part of the transition process from Avery Dennison to NOVEXX Solutions, all Windows Drivers for current Printers, Print & Apply systems (P&A) and Print Engines manufactured in Eching, Germany *(AP5.4, 64-xx, ALX 73x, ALX 92x, DPM, PEM)* are re-branded to NOVEXX Solutions.

In the attached FAQ we explain how to use the new NOVEXX Solutions Windows drivers.

In case your NOVEXX Solutions Printer, P&A or Print Engine is supplied with Firmware version V1.60/2.60/3.60/6.60/7.60 it is mandatory when using USB Plug & Play connection and recommended in any other connection, to use NOVEXX Solutions Windows Drivers. These Vx.60 Firmware versions will be loaded to any of the mentioned products per February 2016 (information can be found in release documents F1256 and F1257).

We expect this information is to your convenience and wish you on-going satisfaction with our NOVEXX Solutions products.

Frequently Asked Questions to NOVEXX Solutions Windows Drivers

1. **How do I recognize a NOVEXX Solutions Windows Driver?**

When downloading a NOVEXX Solutions Windows driver, an "About" screen will show the NOVEXX Solutions Logo. The Windows version starts with Version 5.1.13 (Build 6255).

2. **Where do I find NOVEXX Solutions Windows Drivers?**

You can find those on www.novexx.com at Service->Drivers.

3. **Can I use NOVEXX Solutions Windows Drivers on my current Printer/P&A/Print Engine which has Avery Dennison legacy firmware version (Vx.52 and previous) ?**

Yes, we even advise you to use available NOVEXX Solutions Windows drivers for your Avery Dennison branded products which have firmware version Vx.52 or lower.
To be sure you will have the latest driver version.

4. **Can I use Avery Dennison Windows drivers on products with NOVEXX Solutions FW?**

Yes, that is possible.

However, when USB Plug&Play is used, then products with Avery Dennison Firmware versions Vx.52 and lower are to be used with Avery Dennison driver and products with NOVEXX Solutions Firmware (starting Vx.60) are to be used with NOVEXX Solutions driver.

5. **I do have Avery Dennison products and NOVEXX Solutions products. Should I use NOVEXX Solutions Windows drivers for all?**

Yes, you can use NOVEXX Solutions Windows drivers also for Avery Dennison products previously built as Avery Dennison products in Eching, Germany (*AP5.4, 64-xx, ALX 73x, ALX 92x, DPM, PEM)*, as long as the firmware of these products is also maintained (see list at the end of these FAQ). It is however not mandatory to have one Windows drivers for all systems, you can use both. However, the Avery Dennison Windows Driver for NOVEXX Solutions products will not be updated/maintained to newer versions in the future.

6. **Can I use NOVEXX Solutions Windows Drivers on Avery Dennison printers which are not manufactured in Eching Germany?**

No, this is not possible. NOVEXX Solutions Windows drivers work for AP5.4 and 64-xx printers only.

7. **Can I use NOVEXX Solutions Windows drivers on former branded NOVEXX Solutions products (supplied from 1991 - 2000)?**

No, there are no NOVEXX Solutions Windows drivers for these products. You will need to use the actual Avery Dennison Windows driver for these products (which drivers will not be maintained anymore).

8. **Will Avery Dennison maintain Avery Dennison Windows drivers for previous Avery Dennison products that are now NOVEXX Solutions products?**

No, Avery Dennison will no longer maintain Windows drivers for previous Avery Dennison products that are now NOVEXX Solutions branded (*AP5.4, 64-xx, ALX 73x, ALX 92x, DPM, PEM).*

9. **At www.novexx.com some Windows drivers for discontinued products are only available as Avery Dennison driver. Is that correct?**

Yes, products of which the firmware is no longer maintained will not have a NOVEXX Solutions Windows driver. You will need to select the Avery Dennison Windows driver for that model.

10. **Can I use NOVEXX Solutions Windows drivers on Avery Dennison printers ("Monarch models") that have remained Avery Dennison products and are no longer available through NOVEXX Solutions?**

No, you cannot use NOVEXX Solutions Windows drivers on products that are not manufactured by NOVEXX Solutions.
NOVEXX Solutions Windows drivers work for AP5.4 and 64-xx printers only.

11. **Can I use existing NiceLabel formats which are using Avery Dennison Windows driver with NOVEXX Solutions driver?**

Yes, you can use NOVEXX Solutions Windows drivers, but you have to take care when printer internal fonts are used in the NiceLabel format, as internal printer font names are changed from "Avery Dennison xxx" to "NOVEXX Solutions xxx".
Solution from NiceLabel: If your user has a label where font Avery Dennison YT1xx is used and then install NOVEXX Solutions driver with font Novexx YT1xx, he NEEDS to enable one option in NiceLabel (by default this is disabled) and NiceLabel will then show the text with correct font - NovexxYT1xx.
The NiceLabel option is here: NiceLabel > Tools > Options > NiceLabel Pro > Settings > Smart-replacement of missing fonts ENABLED. This feature is only supported by the NiceLabel Pro version.

For all other NiceLabel versions the fonts have to be adapted manually!!!!!

NiceLabel is working on a solution.

12. Where can I find an Installation Guide ?

On our website (www.novexx.com). In the same section where the driver can be downloaded, an Installation Guide is available. We recommend using this guide for seamless installation of the driver.

Windows Drivers per product

Model	Firmware Vx.52 or previous	Firmware Vx.60 (release February 2016)	Avery Dennison Windows Drivers (V5.1.14 and previous)	NOVEXX Solutions Windows Driver Version 5.1.13 (Build 6255)
64-04/05/06/08	X	X	X	**X**
64-0x RFID	X	X	X	**X**
AP 4.4	X	n/a	X	**X**
AP 5.4	X	X	X	**X**
AP 5.6	X	n/a	X	**X**
AP 7.t	X	n/a	X	**X**
ALX 924/5/6	X	X	X	**X**
ALX 924/5/6 RFID	X	X	X	**X**
ALX 734/5/6	X	X	X	**X**
DPM 4/5/6"	X	X	X	**X**
PEM 4/5/6"	X	X	X	**X**
DPM RFID	X	X	X	**X**
TTX printers	X	n/a	X	n/a
TTK printers	X	n/a	X	n/a
AP 2.4 / 3.4	X	n/a	X	n/a
TDI	X	n/a	X	n/a

ALX 710/720	X	n/a	X	n/a
ALX 910	X	n/a	X	n/a
US FW versions	US Firmware versions of products		X	n/a

- *Avery Dennison Drivers for all models will no longer be maintained!!*
- *n/a : not available; products are discontinued*

Any products or models not mentioned in this list are:
- discontinued before 2000
- remaining Avery Dennison products and no longer supplied by NOVEXX Solutions